



Kavinga Terms and Conditions – The Small Print

1. Prices include VAT and any levies and are quoted per suite / cottage per night.
2. Rates are for bed only.
3. Rates are subject to change without prior notice. Confirmed reservations will be honoured at the confirmed rates and any changes will be notified by email.
4. Full pre-payment is required on confirmation of booking, unless agreed upon in writing. Any deposit payments are not refundable if cancellation occurs within 30 days of the reserved arrival date. All reservations and cancellations to be in writing (by e-mail).
5. Please note that credit card payments will be subject to an administration fee of 5%. There is no administration fee for payments received by EFT.
6. Cancellation fees
 - a. Cancellation fees shall apply irrespective of whether the required deposits have been paid.
 - b. A 25% cancellation fee will apply on the full booking as quoted and booked should cancellation occur between 30 and 21 days prior to arrival.
 - c. A 50% cancellation fee will apply on the full booking as quoted and booked should cancellation occur between 20 and 14 days prior to arrival.
 - d. A 75% cancellation fee will apply on the full booking as quoted and booked should cancellation occur between 13 and 7 days prior to arrival.
 - e. A 100% cancellation fee will apply on the full booking as quoted and booked should cancellation occur within seven days of the reserved date of arrival.
 - f. All refunded deposits and payments are subject to a 10% handling fee.
 - g. Monies paid for a cancelled booking may be transferred to a booking at a later date at Kavinga management's sole discretion and subject to availability. Also subject to payment of any difference in cost between the original booking and the revised booking, however caused.
7. Bookings taken on a strictly first come, first served basis.
8. Suites can be made into a triple at a nominal additional cover cost – see Rates table above.
9. All damages must be paid for at replacement cost.
10. All accommodation at Kavinga Guest House is non-smoking, although guests may smoke outside on their verandahs. In the event that guests smoke inside their accommodation, an additional cleaning charge of R250 will be added to their bill on departure. The Zest Restaurant is completely non-smoking.
11. Rates for **The Venue at Kavinga** available on application. Please [contact us](#) for a quote.
12. Rates exclude any Tourism Levy - this is not charged at Kavinga.
13. Check-in is 2pm, and check out is 10am.
14. Earlier check-ins and later check-outs on request, subject to availability.
15. Posted signs and notices at Kavinga shall be deemed to form part of these Terms and Conditions.
16. In the event of a discrepancy between these Terms and Conditions and any other communication issued by Kavinga, these Terms and Conditions shall prevail.

Terms & Conditions apply. E&OE.

Kavinga Guest House and The Venue at Kavinga

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